

中國信託銀行	
The Manager CTBC Bank Co., Ltd.	Date D D M M Y E A R
RTGS / NEFT Transaction Request Form	
Please select (√) option: RTGS NEFT	
We hereby request you to make the remittance as per the details given below :	
Amount for Remittance (INR)	
Amount to be remitted (in figures)	
Amount to be remitted (in words)	
Beneficiary Details :	
Beneficiary Name	
Beneficiary Credit Account Number	
Beneficiary Bank Name	
Beneficiary Bank Branch Name	
Beneficiary Bank IFSC Code (mandatory 11 character field)	
Is the destination account an NRE account?  Yes  No	
Applicant (Remitter) Details :	
Account title / name	
Debit Account Number	
E-mail Address	
Purpose of Remittance	
Please tick ( √ ) and acknowledge I am / We are aware of the RTGS/NEFT system launched by the Reserve Bank of India	
I / We have read and understood t	he conditions printed overleaf agree to be bound by the same
Stamp & Signature(s) of Authorised Signatory	
Clamp & Olymator (5) or	tulionace digratory
For Bank use only	
Signatures Verified	
Maker Verified	
Checker Verified	
Email confirmation sent to Remitter	

## **Terms & Conditions**

In requesting the Bank to make the payment through the Real Time Gross Settlement (RTGS) / National Electronic Funds Transfer (NEFT) Systemoverleaf, the customer hereby agrees to be bound by the following conditions:

- 1. On submission, this RTGSINEFT transaction Request Form (application) will be considered final and irrevocable.
- 2. The application shall be issued by the customer, in the form as prescribed from time to time, which is complete in all particulars. The customer shall be responsible for the accuracy of the particulars given in the application and shall be liable and responsible for any loss or damage arising on account of any error in the application.
- 3. In the event of funds being returned by the beneficiary bank for reason what so ever, the same will be credited to the applicants debited for the said transaction after deduction of all the applicable charges.
- 4. The Bank is at liberty to send the request through the RTGS/NEFT system either literally or in cipher entire atthe customer's risk. The Bank shall not be liable for any loss, delay, error, omission which may occour in the transmission of the message or for its misinterpretation when received or any delay caused by RTGS/NEFT system or any act, default or negligence of the beneficiary's Bank in collecting the remittance. In no event shall the Bank under any circumstances be liable for any loss, of profits or contracts or special, indirect or consequential loss or damages. In case of the Bank suffering such losses or damages, the applicant hereby agrees to indemnity and keep indemnified the bank, its successor and assigns for all times to come.
- 5. The Bank shall endeavor to ensure proper operations, control, maintenance and security of the RTGS/NEFT system Provided that the Bank shall not be responsible for the loss. If any, that may be caused to the customers or any person, arising out of malfunctioning or break down of the computer systems.computer network, telecommunication network or any other equipment (inclusive of hardware and software), used in the RTGS/NEFT systems or any force majeure conditions.
- 6. The Bank reserves the right to send this RTGS/NEFT transfer from a different place other than the one specified by the remitter, if operational circumstances so require.
- 7. The Bank my levy fees and/or charges for the use of the Bank's RTGS/NEFT system, which will be notified by the Bank from time to time. All Beneficiary bank's charges are to the beneficiary's account unless specified. The charges above shall be in addition to any charges, which the RBI may levy on any given transaction.
- 8. On any week day other than Saturday, the Bank-will-use reasonable endeavors-to process applications before the cut-off time for such transactions as advised from time to time (or such other time as may be notified by the receiving branches or centers) on file same day. On Saturdays, the Bank will use reasonable andeavors to process applications before the out-off time for such transactions as advised fromtime to time (or such other time as may be notified by the receiving branches or centers) on the same day. Applications received after such cut-off time will be processed on the next working day.
- 9. The customer agrees that the customer is aware that there is a risk or non-payment to the beneficiary on the day of the transaction. The same may be for any reason whatsoever, including a holdiay at the beneficiary's branch. The Bank or the RBI or any other participant in the RTGS/NEFT shall not be liable, in any manner whatsoever, to the customer for any such delay.